



Event Terms & Conditions

1. ADMISSION TICKETS

Ticket Purchase & Admission

- By purchasing or using a ticket, the ticket holder agrees to these Terms & Conditions, together with all Punchestown venue rules and standards of conduct.
- Tickets must be purchased from an authorised agent only. Counterfeit tickets will be refused and may result in prosecution.
- Tickets are non-refundable and cannot be exchanged after purchase, except where required by law.
- A full, intact ticket is required for admission. Re-admission may be refused unless prior arrangements have been agreed.
- The ticket holder is responsible for keeping their ticket safe. Punchestown and its ticket agents accept no responsibility for lost, stolen or damaged tickets.
- Punchestown reserves the right to refuse admission or remove any person from the venue where reasonably necessary for public safety, overcrowding, security or other operational reasons.

Searches & Prohibited Items

The ticket holder consents to a reasonable search of their person and belongings where required to ensure compliance with venue rules and regulations.

The following items are prohibited from being brought into the venue:

- ❖ Alcoholic beverages
- ❖ Illegal drugs
- ❖ Bottles
- ❖ Cans
- ❖ Food products

Additional restrictions may apply in accordance with venue rules or applicable law.

Personal Responsibility & Liability

- Attendance at the event is at the ticket holder's own risk.
- The ticket holder accepts responsibility for risks associated with attending the event, including personal injury and loss, theft or damage to personal property.
- The ticket holder releases the ticket issuer, event producer, venue, sponsors and organisations involved in the event from liability, except where liability arises from negligence, breach of contract or otherwise cannot lawfully be excluded.

Racing Abandonment – Admission Tickets

If racing is abandoned:

- Before completion of the 3rd race: The ticket holder will receive a full refund, excluding applicable service charges and handling fees.
- After completion of the 3rd race: No refund will be issued.
- Unused tickets: No refund will be issued.

2. MEMBERSHIP

- In the event of loss of your membership card or badge, a cancellation and replacement fee of €10 will apply.
- In the event of loss of both, a cancellation and replacement fee of €20 will apply.

3. HOSPITALITY BOOKINGS

Booking & Payment

- A 20% non-refundable deposit is required to secure a provisional hospitality booking.
- The deposit must be paid within 7 days of the invoice date. If payment is not received within this period, Punchestown may cancel the provisional booking without notice and reallocate the space.
- All deposits are non-refundable.
- The remaining balance is due no later than 30 days after receipt of the deposit.
- For bookings from 1 March, the balance is due by 5 April
- For bookings made in April, full payment is due within 7 days of receipt of the invoice.
- For bookings made less than 60 days before the event, the full amount will be invoiced at the time of booking and payment is due within 7 days, or immediately if the event is within 14 days of the booking date.
- Cheques will not be accepted for bookings made within 14 days of the event.
- Payment can be made using the 'Pay Now' option on the invoice, by credit card, cheque or bank transfer.
- Cheques should be made payable to Blackhall Racing Company Unlimited.
- Hospitality badges and tickets will not be issued until the booking has been paid in full.
- If full payment is not received by the applicable deadline, Punchestown may cancel the booking without notice. Any payments already made will be non-refundable.
- Any agent making a booking on behalf of a client accepts responsibility for ensuring that these Terms & Conditions are met.

Hospitality Cancellations

- Cancellations must be submitted to Punchestown in writing as soon as possible.
- The 20% deposit will be retained in full for all client cancellations.
- If a booking is cancelled more than 30 days before the event, 50% of the remaining balance will be refunded.
- If a booking is cancelled less than 30 days before the event, no refund will be issued.

Hospitality – Racing Abandonment

If racing is abandoned:

- Before the first race and the Racecourse closes: Punchestown will either provide a full refund or a credit of equal value, valid for use within 1 calendar year of the original event.
- Before the first race, but the Racecourse remains open: If the client attends and uses the hospitality included in their booking, 25% of the total booking cost will be refunded.
- After the 3rd race or feature race, whichever occurs first: No refund will be issued.
- Food and drink: Where food or drink has been consumed, the relevant catering charges remain payable in full, regardless of when or why racing is abandoned.
- Changes to Hospitality Bookings & Event Arrangements
- Punchestown will make reasonable efforts to deliver the event as advertised.

Punchestown reserves the right to make necessary changes to the event, including changes to:

- ❖ Date or time
 - ❖ Venue
 - ❖ Programme
 - ❖ Menu
 - ❖ Facilities
- No changes to an existing hospitality booking will be accepted within 30 days of the event.
 - The applicable deadline for changes will be communicated to clients by email.

Catering

- Hospitality catering will be provided through Punchestown's official catering panel.
- Guests may not bring or consume outside food, intoxicating liquor or other drinks at the event unless supplied by an official Punchestown catering company.
- Punchestown and its official catering providers reserve the right to refuse alcohol service to anyone who appears to be intoxicated.

4. MEDIA, PHOTOGRAPHY & RECORDING

- As a public event, videography, photography, live broadcast and voice recording may operate throughout the Punchestown site and venues.
- By attending the event, the ticket holder accepts and gives consent for their image, voice and/or likeness to be captured. Given the volume of people in attendance, it is impractical to seek consent from each individual. Punchestown may rely on legitimate interests as a legal basis for such processing where appropriate, in accordance with applicable data protection law.
- An image, voice or likeness may be captured as part of a group or crowd shot or as an individual.
- Images, footage and recordings may be used by Punchestown and affiliated partners to promote future events and for other lawful purposes, subject to applicable law.
- Images, footage and recordings may appear in, but are not limited to, social media, digital media, radio, print and video.
- Every effort will be made to avoid capturing images of children and minors wherever possible, unless permission and consent is sought from an accompanying adult.
- Accredited press and camera crews should display official event accreditation badges.

- Notifications of this policy are displayed at all Punchestown turnstile entry points, on the big screens, on poster sites throughout the venue and in the event programme/racecard.

Reference: *"The Data Protection Commission of Ireland (www.dataprotection.ie). The Data Protection Commission notes that, at large public events, obtaining freely given consent from everyone likely to be photographed may not be practically implementable and that data controllers may seek to rely on legitimate interests where the processing is necessary to achieve that interest. It also advises that written notices should inform attendees of the intention to take photographs, the purpose of taking them and their intended use."*

5. PROMOTIONAL USE

Tickets may not be resold, used or distributed for promotional, advertising, competition, marketing or other commercial purposes without prior written permission from Punchestown.